



DOCKET FILE COPY ORIGINAL IROQUOIS WEST COMMUNITY UNIT SCHOOL DISTRICT #10

Leo Sherman, Superintendent • 529 East Second St. • P.O. Box 67 • Gilman, Illinois 60938
Unit Office • Phone 815-265-4642 • Facsimile 815-265-7008 • sherman@west.k12.il.us
District Web Site: www.west.k12.il.us/10

Letter of Appeal

Universal Service "E-Rate" Program: CC Docket Nos. 96-45 and 97-21

Federal Communications Commission
Office of the Secretary
445 - 12th Street, SW
Washington, DC 20554

RECEIVED & INSPECTED
JUN 19 2003
FCC - MAILROOM

School / Applicant Name: Scott J. Oyer, Director of Technology
Iroquois West School District 10
529 E. 2nd St.
Gilman, IL 60638
Phone: (815) 265-4642
Fax: (815) 265-7008

Entity Number: 135804
District Contact: Scott J. Oyer

471 APPLICATION NUMBER: 343292

NOTICE OF FUNDING YEAR 2003 -- FUNDING REQUEST NUMBER: 924840

DECISION: COMPLETE DENIAL EXPLANATION: 30% OR MORE INELIGIBLE

This submission is to appeal the SLD's May 1, 2003 determination that Iroquois West School District 10 has been totally denied funding for funding request 924840 -- telecommunications services with vendor Verizon North -- due to the SLD's determination that 30% or more of the request was unsubstantiated and thereby ineligible per program rules.

We believe that the determination was in error, not justified by the facts in the case per our initial 471 application and the subsequent information faxed to the SLD. Moreover, we believe that the SLD's policy of denying the entire funding request -- even when the majority of the application is clearly valid -- sets a very negative direction for the program, one which, ultimately, denies the applicant funds on eligible services.

We ask that the FCC remand this decision back to the SLD with the direction to recalculate the funding request based on the evidence herein -- without regard to the 30% ineligible threshold -- and allow Iroquois West's funding request reviewed on its merits; and, ultimately, have a new, revised funding request issued to them for the eligible portion of their request. In sum, we submit that the funding request should be reduced accordingly, not denied in whole as was the case here.

Levi, Lewis,
P.O. Box 1000
309 N. Second St.
Darien, IL 60561
(708) 428-6000
(708) 428-6000
www.west.k12.il.us

Middle School
Vick Kilka, Prin.
308 North Evergreen
Darien, IL 60561
(708) 428-4355
kilka@west.k12.il.us

Upper Elem. School
Mary Peters, Prin.
P.O. Box 99
Thawville, IL 60988
217-387-2201
petersm@west.k12.il.us

Gilman Elem. School
Andrew Larson, Prin.
215 East Second
P.O. Box 67
Gilman, IL 60938
815-265-7631
larsona@west.k12.il.us

Danforth Elem. Sch.
Andrew Larson, Prin.
P.O. Box 185
Darien, IL 60561
815-269-2230
larsona@west.k12.il.us

No. of Copies rec'd 2
List ABCDE

We believe that a decision based on our appeal here is in line with the rules and intent of the program; assures that schools will receive their appropriate amount of e-rate discounts; and because of inherent checks in the program's application and review process prior to actual disbursement of funds, will not result in additional waste, fraud and abuse.

Facts of the Case:

The Iroquois West School District's (Iroquois) 471 application # 343292 was submitted on 01/08/2003, with an allowable contract date from the enabling 470 of 12/17/2002. The application included a funding request #924840 which was for tariffed telecommunications services from Verizon-North at an average cost of \$341.00 per month, or \$4092.00 a year.

Subsequent to the application, discussions were held by SLD reviewers and Iroquois staff to gather further information on the application. In its response, Iroquois staff acknowledged to the reviewer that an error had been made – in one of the months used to calculate the original \$341.00 monthly amount on the 471, a past due amount of \$52.84 was inadvertently added to one of the bills. Iroquois submitted the information (attached as Exhibit A) of three months of bills and agreed that the change should be made to reflect the original \$341.00 minus \$52.84 or \$288.16 per month, presumably leaving 84.5% of the request as substantiated.

On or about May 5, 2003, Iroquois received its Funding Commitment Decision Letter (FCDL). This letter denied the entire request with the explanation that read: "30% or more of this FRN includes a request for unsubstantiated basic phone charges which are ineligible per program rules." In its review, the SLD dropped the allowable amount even further, down to an average of \$230.08 per month, or \$2761.44 per year. The total reduction by Iroquois and SLD staff amounted to \$110.92 per month, or 32.5% of the original \$341.00 request, presumably now leaving 67.5% of the request as valid, and 32.5% as ineligible and/or in error. Since this new, revised amount was above the 30% ineligible amount, and with the new interpretation of the rules by the SLD, the entire request was denied. Past practice by SLD staff would have been to reduce the amount to the \$2761.44 level and allow the funding request to move forward instead of a blanket denial.

Discussion:

Proper Notice

We submit here that Iroquois did not receive any further information or correspondence on how much the final "substantiated" request would be, nor did it have a chance to refute any of the additional denied portions of bill(s) made by the SLD to determine the final calculations on which the denial was made. To date, we still do not know what other amounts were deemed ineligible. This is especially true for Iroquois because as a district whose schools cross state boundaries, we are subject to legal and legitimate inter-state and intra-state access charges. Yet, the only notice was the FCDL, and by then it was too late to respond.

Approval of Reasonable, Sustainable, Costs

We repeat here that whether or not the "final" outcome of the reductions was above or below the 30% threshold, Iroquois should have received – at the very least – funding commitments based on the 67.5% of the request that was substantiated by the SLD's own interpretation of the evidence submitted during the review process. Again, we repeat that the SLD does not provide any semblance of detail to assess what items are still under review. In this case, if Iroquois had received a more detailed explanation of the items, Iroquois could have then provided additional information, or post-decision, exercised the option of appealing any further funding above the substantiated amount. To be summarily denied the entire amount was just plain wrong.

Effects on Waste, Fraud and Abuse

We submit that the current implementation of this "30% excessive rule" – one which punishes mis-calculations and legitimate errors in estimating future costs – is contrary to the program's goals. These costs were not for ineligible items, they were incorrect estimates and should be afforded different treatment. Moreover, this implementation does not address issues of waste, fraud and abuse, as the program has several other internal checks and balances to assure that only legitimate costs are funded. Instead, this interpretation of the rule has led to complete FRN denials from schools like Iroquois that have proven legitimate, eligible, sustainable costs.

In its continuing efforts to address waste, fraud and abuse, the FCC should continue to allow the SLD some limited latitude to deny entire FRNs where they believe blatant price inflation has occurred. But this is not the case here. Efforts were made by Iroquois to address the situation, and it can hardly be construed as attempted fraud. To intentionally deny applicants like Iroquois and others in the "30% unsubstantiated" group their funding – due to simple mistakes for which they are quickly willing to correct -- is contrary to the goals of universal service.

We again submit that granting this appeal will not lead to increased waste, fraud and abuse. Current program rules and practice in the BEAR and SPIF processes provide the SLD, applicants, and vendors, additional oversight opportunities to avoid waste. These processes allow the SLD additional reviews to assure that the proper amounts are allowed and funded. Finally, vendors and applicants know full well that they are subject to audit reviews to substantiate any dispersed funds. In short, allowing the remedy sought here does much more to assure that legitimate requests are funded, rather than guaranteeing that ineligible requests are denied.

Timing and Unfairness of the Rule In Light Of the Program's Application Process

Inherently, the program's application process requires applicants to infer future costs of eligible services based on information that is often 6-9 months from the actual effective date. Errors by applicants in calculating costs, and errors by the SLD in reviewing these, will inevitably occur.

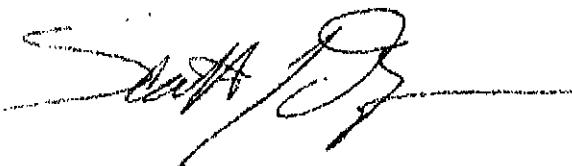
This is compounded if program rules are changed mid-stream.

In Year 6, after the application window had passed, the SLD announced that miscalculations were treated similarly as ineligible requests and the entire request was subject to denial. To now come back and penalize a calculation by denying the ENTIRE request penalizes every applicant, even those like Iroquois that substantiated 67.5% of their original request.

The SLD's past practice was much more appropriate – reviewers lowered the request to the sustainable amount of eligible services – miscalculations and mathematical errors were adjusted and remedied in the review process. While the 30% cap on *ineligible* services has been in place for several years and is common practice and knowledge among applicants, this new variant on the rule is not, and its effects have not been welcome by the applicant community.

Remedy Sought

We ask that the FCC remand the funding decision back to the SLD; the funding request recalculated based on the evidence submitted during the review process; and that Iroquois receive a revised funding request, recognizing the legitimate, substantiated portion of the request per the evidence in this case. As well, we ask that the FCC require the SLD to change its implementation of the "30% rule" to allow similarly-situated appellants, and any applications in the review process, the opportunity to be afforded similar treatment, that is, make appropriate reductions -- *not total denials* -- on legitimate applications such as Iroquois in this case.





Universal Service Administrative Company
Schools & Libraries Division

FUNDING COMMITMENT DECISION LETTER

(Funding Year 2003: 07/01/2003 - 06/30/2004)

May 1, 2003

IROQUOIS WEST SCHOOL DIST 10
Scott J. Oyer
529 E 2ND ST
GILLMAN, IL 60938

Re: Form 471 Application Number: 343292
Funding Year 2003: 07/01/2003 - 06/30/2004
Billed Entity Number: 135804
Applicant's Form Identifier: IW471

Thank you for your Funding Year 2003 E-rate application and for any assistance you provided throughout our review. Here is the current status of the funding request(s) featured in the Funding Commitment Report at the end of this letter.

- The amount, \$8,992.32 is "Approved".
- The amount, \$1,877.78 is "Denied".

Please refer to the Funding Commitment Report on the page following this letter for specific funding request decisions and explanations.

NEW FOR FUNDING YEAR 2003

The Important Reminders and Deadlines immediately preceding this letter are provided to assist you throughout the application process.

NEXT STEPS

- Review technology planning requirements
- Review CIPA Requirements
- File Form 486
- Invoice the SLD using the Form 474 (service providers) or Form 472 (Billed Entity)

FUNDING COMMITMENT REPORT

On the pages following this letter, we have provided a Funding Commitment Report for the Form 471 application cited above. The enclosed report includes a list of the Funding Request Number(s) (FRNs) from your application. The SLD is also sending this information to your service provider(s) so preparations can be made to begin implementing your E-rate discount(s) upon the filing of your Form 486. Immediately preceding the Funding Commitment Report, you will find a guide that defines each line of the Report.

TO APPEAL THIS DECISION:

If you wish to appeal the decision indicated in this letter, your appeal must be RECEIVED BY THE SCHOOLS AND LIBRARIES DIVISION (SLD) WITHIN 60 DAYS OF THE ABOVE DATE ON THIS LETTER. Failure to meet this requirement will result in automatic dismissal of your appeal. In your letter of appeal:

1. include the name, address, telephone number, fax number, and e-mail address (if available) for the person who can most readily discuss this appeal with us

FUNDING COMMITMENT REPORT

Form 471 Application Number: 343292
Funding Request Number: 924828 Funding Status: Funded
Services Ordered: Telecommunications Service
SPIN: 143001912 Service Provider Name: SBC Illinois
Contract Number: T
Billing Account Number: 81526542297036
Earliest Possible Effective Date of Discount: 07/01/2003
Contract Expiration Date: 06/30/2004
Annual Pre-discount Amount for Eligible Recurring Charges: \$7,428.00
Annual Pre-discount Amount for Eligible Non-recurring Charges: \$0.00
Pre-discount Amount: \$7,428.00
Discount Percentage Approved by the SLD: 68%
Funding Commitment Decision: \$5,051.04 - FRN approved as submitted

Funding Request Number: 924840 Funding Status: Not Funded
Services Ordered: Telecommunications Service
SPIN: 143004791 Service Provider Name: Verizon - North Inc.

Contract Number: T
Billing Account Number: 587036340150070807
Earliest Possible Effective Date of Discount: 07/01/2003
Contract Expiration Date: 06/30/2004
Annual Pre-discount Amount for Eligible Recurring Charges: \$2,761.44
Annual Pre-discount Amount for Eligible Non-recurring Charges: \$0.00
Pre-discount Amount: \$2,761.44
Discount Percentage Approved by the SLD: N/A
Funding Commitment Decision: \$0.00 - Inel. svcs./ or product(s)
Funding Commitment Decision Explanation: 30% or more of this FRN includes a request for unsubstantiated basic phone charges which are ineligible per program rules.

Funding Request Number: 924845 Funding Status: Funded
Services Ordered: Telecommunications Service
SPIN: 143001197 Service Provider Name: MCI Communications Corporation
Contract Number: MTM
Billing Account Number: 90519732
Earliest Possible Effective Date of Discount: 07/01/2003
Contract Expiration Date: 06/30/2004
Annual Pre-discount Amount for Eligible Recurring Charges: \$3,360.00
Annual Pre-discount Amount for Eligible Non-recurring Charges: \$0.00
Pre-discount Amount: \$3,360.00
Discount Percentage Approved by the SLD: 68%
Funding Commitment Decision: \$2,284.80 - FRN approved as submitted

Funding Request Number: 924865 Funding Status: Funded
Services Ordered: Telecommunications Service
SPIN: 143001912 Service Provider Name: SBC Illinois
Contract Number: T
Billing Account Number: 31229962729962
Earliest Possible Effective Date of Discount: 07/01/2003
Contract Expiration Date: 06/30/2004
Annual Pre-discount Amount for Eligible Recurring Charges: \$2,436.00
Annual Pre-discount Amount for Eligible Non-recurring Charges: \$0.00
Pre-discount Amount: \$2,436.00
Discount Percentage Approved by the SLD: 68%
Funding Commitment Decision: \$1,656.48 - FRN approved as submitted

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**How to Reach Us**

Please see
page 3 for
all Verizon
numbers and
websites.

To enroll in the
Verizon Direct
Debit Payment
Option please
read and sign the
agreement on the
reverse side of
the payment form
below.

Telephone Number 217 387-2291
Account Number 12 3887 2740092199 10
Statement Ending Nov 16, 2002

ACCOUNT SUMMARY**Previous charges**

Amount of last bill	\$ 194.70
Payment received on Oct 26.	CR 132.58
Amount past due	\$ 62.12

To avoid a 10% Late
Payment Charge being
added to your bill,
please pay by due date.

Current charges

Verizon basic charges	\$ 131.67
Total current charges	\$ 131.67

Total amount due	\$ 193.79
Due date for current charges only	Dec 16, 2002

A PORTION OF THE
TOTAL AMOUNT DUE
IS PAST DUE. DUE
DATE APPLIES TO
CURRENT CHARGES
ONLY.

Keep A

Visit our website at: www.verizon.com



Telephone Number 217 387-2291
 Account Number 12 3887 2740092199 10
 Statement Ending Nov. 16, 2002

PAGE 4 OF 9
Based on time and amount of use.

Billing for
217 387-2291

LOCAL CALLS

Local Call Summary

Call area	Period	No. of calls	Rate per call	Total mins.	Rate per min.	
1 Home	Day	7	.0188	10	.0188	.2
2	Nite/Wknd	2	.0094	1	.0047	.0
3 EAS	Day	6	.0300	5	.1500	.2
4	Nite/Wknd	0	.0000	0	.0000	.0
				Subtotal		.5

Billing for
217 387-2292

Local Call Summary

Call area	Period	No. of calls	Rate per call	Total mins.	Rate per min.	
5 Home	Day	5	.0188	10	.0188	.1
6	Nite/Wknd	0	.0000	0	.0000	.0
7 EAS	Day	4	.0300	6	.1500	.2
8	Nite/Wknd	0	.0000	0	.0000	.0
				Subtotal		.4

Billing for
217 387-2205

Local Call Summary

Call area	Period	No. of calls	Rate per call	Total mins.	Rate per min.	
9 Home	Day	104	.0188	2646	.0188	26.5
10	Nite/Wknd	11	.0094	96	.0087	.5
				Subtotal		27.1
				Total		\$ 28.0

Total local calls \$ 28.00

MISCELLANEOUS CHARGES AND CREDITS

11 Late payment charge on \$62.12 at 1.50%

Total \$.9

BASIC SERVICE TAXES AND SURCHARGES

12 Federal excise tax at 3.00%	3.4
13 State tax at 0.10%	.0
14 Illinois Telecom Excise Tax	7.9
15 State Infrastructure Maintenance Fee	.5
16 IL Universal Service Fee	.2
17 9-1-1 Emergency service	6.0
18 FED USF	CR .8
19 FED USF from 10/30	2.4
20 Svc Provider Number Portability Fee	1.0
Total	\$ 20.9

Verizon basic charges

\$ 131.6

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Telephone Number 217 387-2291
 Account Number 12 3887 2740092199 10
 Statement Ending Nov. 16, 2002

VERIZON
"How to Reach Us"

Billing questions
 Repair
 To order services
 Are you moving?
 Online billing

Call	Visit
1 800 483-5700	www.verizon.com/onlinetechhelp
1 800 483-2000	www.verizon.com/repair
1 800 483-5000	www.verizon.com/storefront
1 800 483-5100	
	www.verizon.com.onlinebill

MONTHLY SERVICE - BASIC (Nov 16 to Dec 16)

Description	Qty	Unit Rate	
1 Operator call screening-inbound	1	2.00	2.00
2 Usage Sensitive Service	2	17.09	34.18
3 Business line - measured rate	1	17.09	17.09
4 Interstate access charge	1	8.85	26.55
		Total	\$ 79.82

OPERATOR ASSISTANCE

Summary of Directory Assistance Calls

5 3 local area call(s) at \$.40 per call	1.20
6 2 home area call(s) at \$.40 per call	.80
	Total

\$ 2.00

Calls billed to
 217 387-2291

Detail of Calls from Summary

Local Area Call(s)

Day	Date	Time	Place called	Number called	Charge
7	Fri	Nov 1	9:09 am	Dir Assist	IL 217 411-0000 40

The above detail is informational only and not part of the total.

Calls billed to
 217 387-2292

Detail of Calls from Summary

Local Area Call(s)

Day	Date	Time	Place called	Number called	Charge
8	Fri	Oct 25	10:46 am	Dir Assist	IL 217 411-0000 40
9	Wed	Nov 13	4:25 pm	Dir Assist	IL 217 411-0000 40

Home Area Call(s)

Day	Date	Time	Place called	Number called	Charge
10	Mon	Oct 21	9:30 am	Dir Asst	IL 217 555-1212 40
11	Wed	Oct 30	11:16 am	Dir Asst	IL 217 555-1212 40

The above detail is informational only and not part of the total.

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Telephone Number 815 269-2230
Account Number 58 7036 3401500708 07
Statement Ending Nov 19, 2002

How to Reach Us

Please see page 3 for all Verizon numbers and websites.

To enroll in the Verizon Direct Debit Payment Option please read and sign the agreement on the reverse side of the payment form below.

ACCOUNT SUMMARY

DANBURY CONSULTING

<u>Previous charges</u>	
Amount of last bill	\$ 169.32
Payment received on Oct 26	CR 93.82
Amount past due	\$ 75.50

To avoid a 1.5% Late Payment Charge being added to your bill, please pay by due date.

<u>Current charges</u>	
Verizon basic charges	\$ 96.27
Other non-basic charges	.24
Total current charges	\$ 98.41

<u>Total amount due</u>	\$ 173.91
<u>Due date for current charges only</u>	Dec 19, 2002

A PORTION OF THE TOTAL AMOUNT DUE IS PAST DUE. DUE DATE APPLIES TO CURRENT CHARGES ONLY.

Keep A Visit our website at: www.verizon.com
Send V

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Telephone Number 815 269-2230
 Account Number 58 7036 3401500708 07
 Statement Ending Nov 19, 2002

VERIZON
"How to Reach Us"

Billing questions	Call	Visit
Repair	1 800 483-6000	www.verizon.com/onlineshelp
To order services	1 800 483-2000	www.verizon.com/repair
Are you moving?	1 800 483-6000	www.verizon.com/storefront
Online billing	1 800 483-6000	www.verizon.com/onlinebill

MONTHLY SERVICE - BASIC (Nov 19 to Dec 19)

Description	Qty	Unit Rate	
1 Add directory listing	1	.70	.75
2 Key line - flat rate	2	12.50	25.00
3 Extended Area Service	3	2.98	8.85
4 Intrastate access charge	2	8.30	16.60
5 Interstate access charge	2	8.85	17.70
		Total	\$ 68.96

LOCAL TOLL CALLS

Calls billed to
815 269-2521

Direct Dialed Calls						
Day	Date	Time	Place called	Number called	Period	Min.
6	Mon Oct 21	8:54 am	Kankakee	IL 815 933-7277	Day	.10
7	Mon Oct 21	1:24 pm	CrescentCy	IL 815 683-2321	Day	.04
8	Mon Oct 21	1:40 pm	Kankakee	IL 815 933-7277	Day	.21
9	Mon Oct 21	3:56 pm	Onarga	IL 815 268-4060	Day	.04
10	Tue Oct 22	10:45 am	Onarga	IL 815 268-4355	Day	.20
11	Tue Oct 22	11:09 am	Onarga	IL 815 268-4355	Day	.16
12	Tue Oct 22	11:24 am	Onarga	IL 815 268-4060	Day	.04
13	Tue Oct 22	3:16 pm	Onarga	IL 815 268-4401	Day	.08
14	Tue Oct 22	3:45 pm	Onarga	IL 815 268-4051	Day	.04
15	Wed Oct 23	9:15 am	Ashkum	IL 815 698-2382	Day	.04
16	Wed Oct 23	9:37 am	CrescentCy	IL 815 683-2141	Day	.04
17	Wed Oct 23	12:23 pm	Watseka	IL 815 432-4444	Day	.25
18	Wed Oct 23	1:34 pm	Watseka	IL 815 432-6960	Day	.05
19	Wed Oct 23	3:45 pm	CrescentCy	IL 815 383-2651	Day	.04
20	Thu Oct 24	7:02 am	CrescentCy	IL 815 683-2321	Day	.04
21	Thu Oct 24	10:14 am	Kankakee	IL 815 937-2950	Day	.52
22	Thu Oct 24	10:47 am	Onarga	IL 815 268-4355	Day	.04
23	Thu Oct 24	10:53 am	Onarga	IL 815 268-4355	Day	.04
24	Thu Oct 24	3:18 pm	Watseka	IL 815 432-2141	Day	.05
25	Fri Oct 25	1:16 pm	Joliet	IL 815 693-5203	Day	.10
26	Fri Oct 25	3:19 pm	Onarga	IL 815 268-4464	Day	.12



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Telephone Number 815 269-2230
 Account Number 58 7036 3401500708 07
 Statement Ending Nov 19, 2002

LOCAL TOLL CALLS (continued)

Calls billed to
815 269-2521

Direct	Dialed	Calls	(continued)
Day	Date	Time	Place called
1	Mon Oct 28	12:11 pm	Kankakee
2	Mon Oct 28	4:23 pm	CrescentCy
3	Mon Oct 28	4:24 pm	CrescentCy
4	Mon Oct 28	4:26 pm	Watseka
5	Mon Oct 28	4:53 pm	CrescentCy
6	Tue Oct 29	3:41 pm	Onarga
7	Tue Oct 29	3:44 pm	Onarga
8	Tue Oct 29	4:21 pm	Onarga
9	Wed Oct 30	10:00 am	Onarga
10	Wed Oct 30	10:18 am	Onarga
11	Wed Oct 30	11:14 am	Kankakee
12	Wed Oct 30	2:23 pm	CrescentCy
13	Wed Oct 30	2:25 pm	Watseka
14	Wed Oct 30	3:28 pm	Onarga
15	Thu Oct 31	7:57 am	Onarga
16	Thu Oct 31	9:31 am	Onarga
17	Thu Oct 31	10:01 am	ChicagoHus
18	Thu Oct 31	11:16 am	CrescentCy
19	Thu Oct 31	2:47 pm	Onarga
20	Fri Nov 1	9:24 am	Onarga
21	Fri Nov 1	9:26 am	Onarga
22	Fri Nov 1	11:47 am	Onarga
23	Fri Nov 1	1:14 pm	CrescentCy
24	Fri Nov 1	2:01 pm	Watseka
25	Mon Nov 4	12:22 pm	Watseka
26	Mon Nov 4	1:36 pm	Onarga
27	Mon Nov 4	4:08 pm	CrescentCy
28	Tue Nov 5	12:30 pm	CrescentCy
29	Tue Nov 5	2:19 pm	Onarga
30	Tue Nov 5	2:24 pm	CissnaPark
31	Tue Nov 5	2:39 pm	Watseka
32	Tue Nov 5	4:39 pm	CrescentCy
33	Wed Nov 6	9:08 am	Onarga
34	Wed Nov 6	9:59 am	Onarga
35	Wed Nov 6	10:12 am	Kankakee
36	Wed Nov 6	10:30 am	Onarga
37	Wed Nov 6	12:04 pm	Kankakee
38	Wed Nov 6	12:12 pm	CrescentCy
39	Wed Nov 6	3:17 pm	Kankakee
40	Thu Nov 7	7:59 am	Watseka
41	Thu Nov 7	10:30 am	Watseka
42	Thu Nov 7	10:31 am	Onarga
43	Thu Nov 7	10:39 am	Onarga
44	Thu Nov 7	3:17 pm	Kankakee
45	Thu Nov 7	3:42 pm	CrescentCy



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Telephone Number 815 269-2230
Account Number 58 7036 3401500708 07
Statement Ending Nov 19, 2002

LOCAL TOLL CALLS (continued)

Direct Dialed Calls... (continued)

Cells killed in
815-260-2524

Day	Date	Time	Place called	Number called	Period	Min
1	Thu Nov 7	3:57 pm	Kankakee	IL 815 933-0204	Day	.10
2	Thu Nov 7	5:23 pm	CrescentCy	IL 815 383-2790	Day	.08
3	Fri Nov 8	11:03 am	Onarga	IL 815 268 4032	Day	.04
4	Fri Nov 8	11:05 am	Onarga	IL 815 268-4082	Day	.08
5	Tue Nov 12	7:41 am	CrescentCy	IL 815 383-4779	Day	.04
6	Tue Nov 12	9:48 am	Watseka	IL 815 471-2820	Day	.05
7	Tue Nov 12	9:52 am	CrescentCy	IL 815 683-2536	Day	.04
8	Tue Nov 12	9:53 am	Onarga	IL 815 268 4355	Day	.04
9	Tue Nov 12	9:54 am	CrescentCy	IL 815 383-1048	Day	.04
10	Tue Nov 12	10:06 am	Kankakee	IL 815 932-7413	Day	.10
11	Tue Nov 12	12:36 pm	Onarga	IL 815 268 7899	Day	.08
12	Tue Nov 12	1:49 pm	Onarga	IL 815 268-4355	Day	.24
13	Tue Nov 12	2:44 pm	CrescentCy	IL 815 683-2321	Day	.12
14	Tue Nov 12	3:33 pm	Kankakee	IL 815 932-9940	Day	.21
15	Tue Nov 12	3:35 pm	Kankakee	IL 815 939-5245	Day	1.03
16	Tue Nov 12	4:19 pm	CrescentCy	IL 815 683-2536	Day	.04
17	Tue Nov 12	4:32 pm	CrescentCy	IL 815 683-2321	Day	.04
18	Wed Nov 13	7:49 am	CrescentCy	IL 815 383-7706	Day	.04
19	Wed Nov 13	10:54 am	Kankakee	IL 815 937-2950	Day	.62
20	Wed Nov 13	11:02 am	CrescentCy	IL 815 383-4779	Day	.04
21	Wed Nov 13	2:16 pm	Onarga	IL 815 268-4298	Day	.04
22	Thu Nov 14	9:32 am	Watseka	IL 815 432-6976	Day	.05
23	Thu Nov 14	9:45 am	Onarga	IL 815 268-4355	Day	.04
24	Thu Nov 14	11:12 am	Onarga	IL 815 268-4082	Day	.04
25	Thu Nov 14	2:11 pm	CrescentCy	IL 815 383-5674	Day	.20
26	Thu Nov 14	2:16 pm	CrescentCy	IL 815 683-2321	Day	.12
27	Thu Nov 14	2:20 pm	Watseka	IL 815 471-2321	Day	.25
28	Fri Nov 15	11:22 am	Ashkum	IL 815 698-2108	Day	.16
29	Fri Nov 15	11:25 am	Ashkum	IL 815 698-2343	Day	.12
30	Fri Nov 15	12:27 pm	CrescentCy	IL 815 383-4371	Day	.12
31	Mon Nov 18	9:38 am	CrescentCy	IL 815 383-6932	Day	.04
32	Mon Nov 18	10:40 am	Onarga	IL 815 268-4527	Day	.04
33	Mon Nov 18	10:45 am	Chicago	IL 773 763 7100	Day	.31
34	Mon Nov 18	1:31 pm	CrescentCy	IL 815 383-4881	Day	.16
35	Mon Nov 18	2:48 pm	Watseka	IL 815 432-3212	Day	.05
36	Mon Nov 18	2:48 pm	Watseka	IL 815 432-2260	Day	.05

Total local toll charges

Thank you for using Verizon.

MISCELLANEOUS CHARGES AND CREDITS

32. Late payment charge on \$75.50 at 1.50%.

Total \$ 1.13

PAGE 6 OF 10



Telephone Number 815 269-2230
 Account Number 58 7036 3401500708 07
 Statement Ending Nov. 19, 2002

BASIC SERVICE TAXES AND SURCHARGES

1 State tax at 0.10%	.0
2 Illinois Telecom Excise Tax	5.9
3 State Infrastructure Maintenance Fee	.4
4 Opt Infra Main Fee	.2
5 IL Universal Service Fee	.1
6 9-1-1 Emergency service	4.0
7 FED USF	CR .6
8 FED USF from 10/30	1.7
9 Svc Provider Number Portability Fee	.7
	Total \$ 12.6

*Verizon basic charges***Total Verizon charges**

\$ 96.2

\$ 96.2

Change in Charges**New Optional Infrastructure Maintenance Fee begins**

Beginning November 1, 2002 Verizon customers within the Village of Danforth will be billed the Illinois Optional Infrastructure Maintenance Fee (OIMF) at the rate of 0.25 percent of gross receipts. This charge will be shown on your bill as "Opt Infra Main Fee."

The Optional Infrastructure Maintenance Fee is imposed on Verizon for the privilege of use of the public right-of-way for telecommunications activity. Recovery of this fee by Verizon is authorized by Illinois Public Act 90-154 which was signed into law on July 23, 1997. The fees collected will be turned over to the State of Illinois until such time as the city imposes its own Municipal Infrastructure Fee.

Changes in Federal Charges Effective October 30, 2002

The Federal Universal Service Fund (FUSF) surcharge increased from 53 cents to 54 cents per line. The FUSF for ISDN PRI changed from \$2.65 to \$2.70. Neither event will result in new revenue to Verizon. If you have any questions, please contact your local business office listed on the bill. All rates are subject to FCC approval.

Change in charge rate

Beginning November 1, 2002, your Illinois Universal Service Fund (IUSF) charge will decrease from 0.2739 percent per month to 0.2454 percent per month. The fee is collected by Verizon to recover the company's contribution to the IUSF. The IUSF is used to provide affordable telecommunications services throughout the state. See "IL Universal Service Fee".

PAGE 1 OF 6

How to Reach Us

Please see
page 3 for
all Verizon
numbers and
websites.

To enroll in the
Verizon Direct
Debit Payment
Option please
read and sign the
agreement on the
reverse side of
the payment form
below.



Telephone Number 815 269-2230
Account Number 58 7036 3401500708 07
Statement Ending Oct 19, 2002

ACCOUNT SUMMARY

DANFORTE CONSULTING

Previous charges

Amount of last bill	\$ 165.89
Payment received on Sep 21	CR 88.17
Amount past due	\$ 77.72

To avoid a 1.5% Late
Payment Charge being
added to your bill,
please pay by the date.

Current charges

Verizon basic charges	\$ 91.60
Total current charges	\$ 91.60

Total amount due	\$ 169.32
------------------	-----------

Due date for current charges only	Nov 18, 2002
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A PORTION OF THE
TOTAL AMOUNT DUE
IS PAST DUE. DUE
DATE APPLIES TO
CURRENT CHARGES
ONLY.

Keep A

Visit our website at: www.verizon.com

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Telephone Number 815 269-2330
 Account Number 58 7036 3401500708 07
 Statement Ending Oct 19, 2002

VERIZON
"How to Reach Us"

	Call	Visit
Billing questions	1 800 483-6000	www.verizon.com/onlinehelp
Repair	1 800 483-2000	www.verizon.com/repair
To order services	1 800 483-6000	www.verizon.com/stormfront
Are you moving?	1 800 483-6000	
Online billing		www.verizon.com/onlinebill

MONTHLY SERVICE - BASIC (Oct 19 to Nov 19)

Description	Qty	Unit Rate	
1 Addl directory listing	1	.75	.75
2 Key line - flat rate	2	12.50	25.00
3 Extended Area Service	3	2.95	8.85
4 Intrastate access charge	2	8.33	16.66
5 Interstate access charge	2	8.83	17.70
		Total	\$ 68.96

LOCAL TOLL CALLS

Calls placed to
815 269-2330

Day	Date	Time	Place called	Number called	Period	Min
6	Fri Sep 20	9:19 am	Watseka	IL 815 432-6976	Day	.05
7	Fri Sep 20	9:42 am	Watseka	IL 815 432-6283	Day	.05
8	Fri Sep 20	9:45 am	Watseka	IL 815 432-2483	Day	.25
9	Fri Sep 20	11:52 am	Onarga	IL 815 268-4355	Day	.04
10	Mon Sep 23	12:06 pm	Watseka	IL 815 432-6892	Day	.30
11	Tue Sep 24	8:25 am	Onarga	IL 815 268-4355	Day	.12
12	Tue Sep 24	8:50 am	Onarga	IL 815 268-4355	Day	.24
13	Tue Sep 24	10:17 am	Watseka	IL 815 471-2820	Day	.05
14	Tue Sep 24	12:11 pm	Onarga	IL 815 268-4840	Day	.04
15	Tue Sep 24	12:38 pm	CrescentCy	IL 815 683-2377	Day	.04
16	Tue Sep 24	12:45 pm	CrescentCy	IL 815 383-1538	Day	.28
17	Tue Sep 24	7:20 pm	La Salle	IL 815 223-7361	Night	.12
18	Tue Sep 24	8:22 pm	CrescentCy	IL 815 683-2321	Night	.03
19	Wed Sep 25	11:46 am	Onarga	IL 815 268-7247	Day	.04
20	Wed Sep 25	12:09 pm	CrescentCy	IL 815 383-4779	Day	.04
21	Wed Sep 25	12:09 pm	CrescentCy	IL 815 383-4779	Day	.12
22	Wed Sep 25	2:25 pm	Watseka	IL 815 471 2321	Day	.05
23	Thu Sep 26	9:57 am	Onarga	IL 815 268-4078	Day	.08
24	Thu Sep 26	9:59 am	Onarga	IL 815 268-4516	Day	.16
25	Thu Sep 26	11:17 am	Onarga	IL 815 268-7714	Day	.08
26	Thu Sep 26	11:52 am	Onarga	IL 815 268 4355	Day	.12



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Telephone Number 815 269-2230
 Account Number 58 7036 3401500704 07
 Statement Ending Oct 19, 2003

LOCAL TOLL CALLS (continued)

Calls billed to
815 269-2521

Day	Date	Time	Place called	Number called	Period	Min.
1	Thu Sep 26	12:44 pm	Kankakee	IL 815 933-0204	Day	.6
2	Fri Sep 27	11:20 am	Watseka	IL 815 432-5476	Day	.2
3	Fri Sep 27	11:43 am	Onarga	IL 815 268-9929	Day	.0
4	Fri Sep 27	11:44 am	Onarga	IL 815 268-4913	Day	.0
5	Fri Sep 27	1:41 pm	Onarga	IL 815 268-7822	Day	.0
6	Fri Sep 27	1:44 pm	Onarga	IL 815 268-7822	Day	.0
7	Mon Sep 30	10:28 am	La Grange	IL 708 267-2389	Day	.11
8	Mon Sep 30	10:33 am	Watseka	IL 815 432-4504	Day	.0
9	Mon Sep 30	11:06 am	CrescentCy	IL 815 383-1806	Day	.2
10	Mon Sep 30	11:12 am	Watseka	IL 815 432-6895	Day	.0
11	Tue Oct 1	8:39 am	Onarga	IL 815 268-4355	Day	.0
12	Tue Oct 1	10:47 am	Onarga	IL 815 268-4355	Day	.0
13	Tue Oct 1	10:52 am	Watseka	IL 815 432-2418	Day	.0
14	Tue Oct 1	4:01 pm	CrescentCy	IL 815 383-4779	Day	.0
15	Tue Oct 1	4:32 pm	Milford	IL 815 889-4630	Day	.2
16	Tue Oct 1	4:34 pm	Roselle	IL 630 464-2938	Day	.11
17	Tue Oct 1	4:36 pm	Milford	IL 815 889-4630	Day	.11
18	Wed Oct 2	2:14 pm	CrescentCy	IL 815 383-4649	Day	.0
19	Wed Oct 2	2:17 pm	Watseka	IL 815 471-4649	Day	.0
20	Wed Oct 2	3:04 pm	CrescentCy	IL 815 383-7086	Day	.0
21	Wed Oct 2	3:44 pm	Clifton	IL 815 694-3210	Day	.0
22	Fri Oct 4	8:57 am	Onarga	IL 815 268-4051	Day	.08
23	Fri Oct 4	11:10 am	Onarga	IL 815 268-4516	Day	.0
24	Fri Oct 4	2:39 pm	Kankakee	IL 815 939-5098	Day	.2
25	Fri Oct 4	4:07 pm	CrescentCy	IL 815 383-4779	Day	.0
26	Tue Oct 8	9:01 am	Onarga	IL 815 268-4355	Day	.0
27	Tue Oct 8	12:58 pm	Onarga	IL 815 268-4355	Day	.12
28	Wed Oct 9	8:37 am	Onarga	IL 815 268-4516	Day	.1
29	Wed Oct 9	12:54 pm	Onarga	IL 815 268-7822	Day	.1
30	Wed Oct 9	1:43 pm	Watseka	IL 815 432-6960	Day	.0
31	Wed Oct 9	2:54 pm	Milford	IL 815 889-4111	Day	.10
32	Wed Oct 9	2:54 pm	Milford	IL 815 889-5400	Day	.11
33	Thu Oct 10	6:43 am	CrescentCy	IL 815 683-2321	Night	.0
34	Thu Oct 10	1:19 pm	La Grange	IL 630 918-1591	Day	.10
35	Thu Oct 10	1:20 pm	Kankakee	IL 815 932-5400	Day	.31
36	Thu Oct 10	4:32 pm	CrescentCy	IL 815 383-4779	Day	.0
37	Fri Oct 11	2:59 pm	Kankakee	IL 815 933-0204	Day	.61
38	Tue Oct 15	8:42 am	Onarga	IL 815 268-4014	Day	.04
39	Tue Oct 15	10:05 am	Onarga	IL 815 268-4355	Day	.0
40	Tue Oct 15	11:19 am	CrescentCy	IL 815 383-4779	Day	.0
41	Tue Oct 15	11:53 am	Onarga	IL 815 268-4051	Day	.08
42	Tue Oct 15	2:23 pm	Onarga	IL 815 268-4355	Day	.02
43	Tue Oct 15	2:37 pm	Kankakee	IL 815 939-2600	Day	.31
44	Tue Oct 15	5:24 pm	CrescentCy	IL 815 383-2790	Day	.04
45	Wed Oct 16	8:33 am	Clifton	IL 815 694-2381	Day	.02



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Telephone Number 217 387-2291
 Account Number 12 3887 2740092199 10
 Statement Ending Oct 16, 2002

How to Reach Us

Please see page 3 for all Verizon numbers and websites.

To enroll in the Verizon Direct Debit Payment Option please read and sign the agreement on the reverse side of the payment form below.

ACCOUNT SUMMARY

Previous charges	
Amount of last bill	\$ 132.58
Payment received on Sep 21	CR 72.37
Amount past due	\$ 60.21
Current charges	
Verizon basic charges	\$ 134.49
Total current charges	\$ 134.49
Total amount due	\$ 194.70
Due date for current charges only	Nov 15, 2002

IROQUOIS WEST I PAPER BUSINESS
 ATTN FRANK MEYER

To avoid a 1.50% Late Payment Charge being added to your bill, please pay by due date.

A PORTION OF THE TOTAL AMOUNT DUE IS PAST DUE. DUE DATE APPLIES TO CURRENT CHARGES ONLY

Keep ▲
 my
 card

Visit our website at: www.verizon.com

PAGE 3 OF 6



Telephone Number 217 387-2291
 Account Number 12 3887 2740092199 10
Statement Ending Oct 16, 2002

VERIZON
"How to Reach Us"

Billing questions
 Repair
 To order services
 Are you moving?
 Online billing

Call	Visit
1 800 483-5700	www.verizon.com/onlinehelp
1 800 483-2000	www.verizon.com/repair
1 800 483-5000	www.verizon.com/storefront
1 800 483-5000	www.verizon.com/onlinebill

MONTHLY SERVICE - BASIC (Oct 16 to Nov 16)

Description	Qty	Unit Rate	
1 Operator call screening-inbound	1	2.00	2.00
2 Usage Sensitive Service	2	17.00	34.18
3 Business line - measured rate	1	17.00	17.09
4 Interstate access charge	3	8.85	26.55
		Total	\$ 79.82

OPERATOR ASSISTANCE

Summary of Directory Assistance Calls

5 1 local area call(s) at \$.40 per call	.40
6 4 home area call(s) at \$.40 per call	.160
	Total

Calls billed to
 217 387-2291

Detail of Calls from Summary

Home Area Call(s)

Day	Date	Time	Place called	Number called	Charge
7	Mon Oct 7	1:09 pm	Dir Asst	IL 217 555-1212	.40

The above detail is informational only and not part of the total.

Detail of Calls from Summary

Local Area Call(s)

Day	Date	Time	Place called	Number called	Charge
8	Wed Oct 16	8:38 am	Dir Assist	IL 217 411-0000	.40

Home Area Call(s)

Day	Date	Time	Place called	Number called	Charge
9	Thu Oct 3	3:28 pm	Dir Asst	IL 217 555-1212	.40
10	Mon Oct 7	4:32 pm	Dir Asst	IL 217 555-1212	.40
11	Tue Oct 15	4:10 pm	Dir Asst	IL 217 555-1212	.40

The above detail is informational only and not part of the total.

Calls billed to
 217 387-2292



PAGE 4 OF 5

Based on time and amount of use.

Billing for
217 387-2291Telephone Number 217 387-2291
Account Number 12 3887 2740092199 10
Statement Ending Oct 16, 2002**LOCAL CALLS****Local Call Summary**

Call area	Period	No. of calls	Rate per call	Total mins.	Rate per min.	
1 Home	Day	13	.0188	25	.0093	.4
2	Nite/Wknd	0	.0000	0	.0000	.0
3 EAS	Day	3	.0300	1	.0100	.1
4	Nite/Wknd	0	.0000	0	.0000	.0
					Subtotal	.5

Billing for
217 387-2292**Local Call Summary**

Call area	Period	No. of calls	Rate per call	Total mins.	Rate per min.	
5 Home	Day	7	.0188	4	.0093	.1
6	Nite/Wknd	0	.0000	0	.0000	.0
7 EAS	Day	1	.0300	2	.0100	.0
8	Nite/Wknd	1	.0150	0	.0000	.0
					Subtotal	.2

Billing for
217 387-2205**Local Call Summary**

Call area	Period	No. of calls	Rate per call	Total mins.	Rate per min.	
9 Home	Day	83	.0188	2842	.0093	27.9
10	Nite/Wknd	5	.0094	364	.0047	1.7
11 EAS	Day	1	.0300	0	.0100	.0
12	Nite/Wknd	0	.0000	0	.0000	.0
					Subtotal	29.7
					Total	\$ 30.5

Total local calls \$ 30.57

MISCELLANEOUS CHARGES AND CREDITS

13 Late payment charge on \$60.21 at 1.50%	.9
	Total \$.9

BASIC SERVICE TAXES AND SURCHARGES

14 Federal excise tax at 3.00%	3.5
15 State tax at 0.10%	.0
16 Illinois Telecom Excise Tax	8.1
17 State Infrastructure Maintenance Fee	.5
18 IL Universal Service Fee	.2
19 9-1-1 Emergency service	6.0
20 FED USF	1.5
21 Svc Provider Number Portability Fee	1.0
	Total \$ 21.2

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Telephone Number 815 269-2230
 Account Number 58 7036 3401500708 07
 Statement Ending Oct 19, 2002

LOCAL TOLL CALLS (continued)

*Calls billed to
815 269-2521*

Direct Dialed Calls (continued)

Day	Date	Time	Place called	Number called	Period	Min
1	Wed Oct 16	10:10 am	Watseka	IL 815 432-2483	Day	.15
2	Wed Oct 16	10:14 am	Onarga	IL 815 268-4355	Day	.24
3	Wed Oct 16	11:13 am	Onarga	IL 815 268-4014	Day	.04
4	Wed Oct 16	12:12 pm	Onarga	IL 815 268-4082	Day	.04
5	Thu Oct 17	11:23 am	Watseka	IL 815 432-6895	Day	.05
6	Thu Oct 17	11:53 am	Kankakee	IL 815 939-5320	Day	.21
7	Thu Oct 17	12:46 pm	Onarga	IL 815 268-7822	Day	.04
8	Thu Oct 17	1:20 pm	Watseka	IL 815 432-5476	Day	.30
9	Thu Oct 17	1:36 pm	Onarga	IL 815 268-7355	Day	.04
10	Thu Oct 17	3:23 pm	Onarga	IL 815 268-4464	Day	.20
11	Fri Oct 18	1:25 pm	Watseka	IL 815 431-5129	Day	.10
12	Fri Oct 18	1:53 pm	Watseka	IL 815 432-6895	Day	.25
13	Fri Oct 18	2:08 pm	CrescentCy	IL 815 683-2689	Day	.04
14	Fri Oct 18	2:09 pm	CrescentCy	IL 815 683-2321	Day	.08
					Total	\$ 9.16

Total local toll charges

\$ 9.16

Thank you for using Verizon.

MISCELLANEOUS CHARGES AND CREDITS

15 Late payment charge on \$77.72 at 1.50%	Total	1.17
	Total	\$ 1.17

BASIC SERVICE TAXES AND SURCHARGES

16 State tax at 0.10%	.06
17 Illinois Telecom Excise Tax	5.67
18 State Infrastructure Maintenance Fee	.40
19 IL Universal Service Fee	.16
20 Municipal franchise fee	.24
21 9-1-1 Emergency service	4.00
22 FED USI	1.06
23 Svc Provider Number Portability Fee	.72
	Total
	\$ 12.31

Verizon basic charges

\$ 91.60

PAGE 1 OF 5



Telephone Number 815 269-2230
 Account Number 58 7036 3401500708 0
Statement Ending Jan 19, 2003

How to Reach Us

Please see page 3 for all Verizon numbers and websites.

To enroll in the Verizon Direct Debit Payment Option please read and sign the agreement on the reverse side of the payment form below.

**CONSUMER ALERT!**

Check your bill this month for a new service provider.

Keep

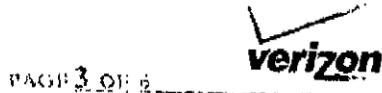
Visit our website at: www.verizon.com**ACCOUNT SUMMARY**

DANFORTH CONS SCHOOL

<u>Previous charges</u>	\$ 171.69
<u>Amount of last bill</u>	
<u>Payment received on Dec 20</u>	CR 98.41
<u>Amount past due</u>	\$ 73.28
 <u>Current charges</u>	
<u>Verizon basic charges</u>	\$ 98.02
<u>Total current charges</u>	\$ 98.02
 <u>Total amount due</u>	\$ 171.30
<u>Due date for current charges only</u>	Feb 18, 2003

To avoid a 1.5 % late Payment Charge being added to your bill, please pay by due date.

A PORTION OF THE TOTAL AMOUNT DUE IS PAST DUE. DUE DATE APPLIES TO CURRENT CHARGES ONLY.



Telephone Number 815 269-2230
 Account Number 58 7036 3401500708 07
 Statement Ending Jan 19, 2003

VERIZON
"How to Reach Us"

Billing questions
 Repair
 To order services
 Are you moving?
 Online billing

Call	Visit
1 800 483-6000	www.verizon.com/onlinehelp
1 800 483-2000	www.verizon.com/repair
1 800 483-6000	www.verizon.com/storefront
1 800 483-6000	www.verizon.com/onlinebill

MONTHLY SERVICE - BASIC (Jan 19 to Feb 19)

Description	Qty	Unit Rate	
1 Addl directory listing	1	.75	.75
2 Key line - flat rate	2	12.75	25.00
3 Extended Area Service	3	2.50	8.85
4 Intrastate access charge	2	8.13	16.66
5 Interstate access charge	2	8.85	17.70
		Total	\$ 68.96

ADDING AND CHANGING SERVICE

Service Order Charges and Credits

Product Description	Order Number	Effective Date	
6 Interlata carrier change charge	C0000777	Dec 28	3.86
Total Service Order Charges and Credits			3.86

Service Order Charges and Credits

Product Description	Order Number	Effective Date	
7 Intralata carrier change charge	C0000777	Jan 14	3.86
8 Interlata carrier change charge	C0000777	Jan 14	3.86
Total Service Order Charges and Credits			7.72
Total Adding and Changing Service			\$ 11.58

Services for
 815-269-2230

Services for
 815-269-2521

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Telephone Number 815 269-2230
 Account Number 58 7036 3401500798 07
 Statement Ending Jan 19, 2003

LOCAL TOLL CALLS

Calls billed to
815 269-2521

	Day	Date	Time	Place called	Number called	Period	Min.
1	Wed	Dec 18	9:44 am	Onarga	IL 815 268-7821	Day	.1
2	Wed	Dec 18	1:55 pm	Onarga	IL 815 268-4355	Day	.1
3	Thu	Dec 19	10:42 am	Onarga	IL 815 268-7608	Day	.0
4	Thu	Dec 19	2:50 pm	Clifton	IL 815 694-2321	Day	.1
5	Fri	Dec 20	2:46 pm	Ashikum	IL 815 698-2382	Day	.4
6	Fri	Dec 20	3:43 pm	Onarga	IL 815 268-4355	Day	.0
7	Mon	Jan 6	1:22 pm	Watseka	IL 815 432-3949	Day	.0
8	Mon	Jan 6	1:27 pm	Watseka	IL 815 432-5155	Day	.1
9	Mon	Jan 6	1:35 pm	CrescentCy	IL 815 683-2321	Day	.0
10	Mon	Jan 6	3:11 pm	Joliet	IL 815 725-0402	Day	.5
11	Tue	Jan 7	10:59 am	Onarga	IL 815 268-7247	Day	.0
12	Tue	Jan 7	11:00 am	Onarga	IL 815 268-4355	Day	.0
13	Tue	Jan 7	1:24 pm	CrescentCy	IL 815 683-2321	Day	.0
14	Tue	Jan 7	1:53 pm	Watseka	IL 815 432-6567	Day	.05
15	Wed	Jan 8	9:33 am	Onarga	IL 815 268-4355	Day	.2
16	Wed	Jan 8	11:32 am	Onarga	IL 815 268-4355	Day	.0
17	Wed	Jan 8	1:13 pm	Onarga	IL 815 268-4355	Day	.0
18	Wed	Jan 8	3:28 pm	Onarga	IL 815 268-4060	Day	.0
19	Wed	Jan 8	3:40 pm	CrescentCy	IL 815 383-3278	Day	.0
20	Thu	Jan 9	10:43 am	Onarga	IL 815 268-4355	Day	.12
21	Thu	Jan 9	3:13 pm	Watseka	IL 815 432-6895	Day	.05
22	Fri	Jan 10	9:50 am	Joliet	IL 815 693-1228	Day	.10
23	Fri	Jan 10	11:07 am	CrescentCy	IL 815 383-4779	Day	.04
24	Fri	Jan 10	11:10 am	CrescentCy	IL 815 383-4794	Day	.04
25	Mon	Jan 13	9:31 am	La Salle	IL 815 223-7361	Day	.10
26	Mon	Jan 13	12:17 pm	Onarga	IL 815 268-4355	Day	.08
27	Mon	Jan 13	12:43 pm	Onarga	IL 815 268-4516	Day	.04
28	Mon	Jan 13	1:19 pm	Watseka	IL 815 432-2418	Day	.40
29	Mon	Jan 13	1:27 pm	Bensenville	IL 630 694-1850	Day	.31
30	Mon	Jan 13	2:18 pm	Onarga	IL 815 268-4417	Day	.24
31	Mon	Jan 13	2:29 pm	Martinton	IL 815 428-7262	Day	.10
32	Mon	Jan 13	2:31 pm	Watseka	IL 815 432-2867	Day	.10
33	Mon	Jan 13	3:59 pm	Onarga	IL 815 268-4060	Day	.08
34	Tue	Jan 14	6:56 am	CrescentCy	IL 815 683-2321	Night	.03
						Total	\$ 3.75

Total local toll charges \$ 3.75

Thank you for using Verizon.

MISCELLANEOUS CHARGES AND CREDITS

35 Late payment charge on \$71.29 at 1.50%	1.07
Total	\$ 1.07

BASIC SERVICE TAXES AND SURCHARGES

36 State tax at 0.10%	.06
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PAGE 5 OF 9



Telephone Number 815 269-2230
Account Number 58 7036 3401500708 07
Statement Ending Jan 19, 2003

BASIC SERVICE TAXES AND SURCHARGES (continued)

DESCRIPTION	AMOUNT
1 Illinois Telecom Excise Tax	6.11
2 State Infrastructure Maintenance Fee	.43
3 IL Universal Service Fee	.14
4 911 Emergency service	4.00
5 Federal Universal Service Fee	1.20
6 Svc Provider Number Portability Fee	.72

Verizon basic charges

Total Verizon charges

800/03

8/5 200-1521

Your local toll provider is MCI

You have selected MCI as your local

Notice: Your local toll provider has been shutdown from V

2023-07-25

Notice: Your local ton provider has been changed from Verizon to AT&T on Jan 14, 2003.

Cost of change: \$3.86

315 269.283

Notice: Your long distance provider has been changed from WorkitCom to

MCI on Jan 14, 2003.

Change in Charges

Changes in Federal Charges

Beginning January 1, 2003, the Federal Universal Service Fund (FUSF) surcharge increased from 54 cents to 60 cents per line. Centrex customers with one to nine lines are charged a flat rate of 60 cents. Each additional line over nine lines is charged 7 cents per line. The FUSF for ISDN PRI changed from \$2.70 to \$3.00. Neither event will result in new revenue to Verizon. If you have any questions, please contact your local business office listed on the bill. The fund helps support affordable local telephone service for all customers and provides discounts to schools and public libraries. All rates are subject to FCC approval.



PAGE 1 OF 6

Telephone Number 217.387.1291
 Account Number 12 3887 2740092190 10
Statement Ending Jan 18, 2003

How to Reach Us

Please see page 3 for all Verizon numbers and websites.

To enroll in the Verizon Direct Debit Payment Option please read and sign the agreement on the reverse side of the payment form below.

**ACCOUNT SUMMARY****Previous charges**

Amount of last bill	\$ 184.51
Payment received on Dec 20.	CR 131.67
Amount past due	\$ 52.84

Current charges

Verizon basic charges	\$ 140.10
Total current charges	\$ 140.10

Total amount due	\$ 192.94
Due date for current charges only	Feb 15, 2003

IROQUOIS WEST 11:32:00 AM
 ATTN FRANK MEYER

*To avoid a 10% Late
 Payment Charge being
 added to your bill,
 please pay by due date.*

A PORTION OF THE
 TOTAL AMOUNT DUE
 IS PAST DUE. DUE
 DATE APPLIES TO
 CURRENT CHARGES
 ONLY.

CONSUMER ALERT!

Check your bill this month for a new service provider.

Keep A

Visit our website at: www.verizon.com



Telephone Number 217-387-2291
 Account Number 123887274009219910
Statement Ending Jan 16, 2003

VERIZON
"How to Reach Us"

Billing questions
 Repair
 To order services
 Are you moving?
 Online billing

Call	Visit
1 800 483-5700	www.verizon.com/onlinehelp
1 800 483-2000	www.verizon.com/repair
1 800 483-5000	www.verizon.com/storefront
1 800 483-5000	www.verizon.com/callingbill

Heard about our new *Verizon Variations for Business*?

You could qualify for savings on your Verizon bill
 by purchasing select Verizon service combinations

To learn more about *Variations™ for Business* bundle discounts,
 call your local business office toll-free number today!

MONTHLY SERVICE - BASIC (Jan 16 to Feb 16)

Description	Qty	Unit Rate	
1 Operator call screening-inbound	1	2.00	2.00
2 Usage Sensitive Service	2	17.09	34.18
3 Business line - measured rate	1	17.09	17.09
4 Interstate access charge	3	8.98	26.55
Total			\$ 79.82

ADDING AND CHANGING SERVICE

Service Order Charges and Credits

Product Description	Order Number	Effective Date	
5 Intralata carrier change charge	C0000777	Dec 20	3.86
6 Interlata carrier change charge	C0000777	Dec 20	3.86
Total Service Order Charges and Credits			7.72

Service Order Charges and Credits

Product Description	Order Number	Effective Date	
7 Intralata carrier change charge	C0000777	Dec 20	3.86
8 Interlata carrier change charge	C0000777	Dec 20	3.86
Total Service Order Charges and Credits			7.72

PAGE 4 OF 6



Telephone Number 217 387-2291
 Account Number 12 3887 2740992199 10
 Statement Ending Jan 16, 2003

Services for
217 387-2292

Calls billed to
217 387-2291

Based on time and
amount of use.

Billing for
217 387-2291

Billing for
217 387-2292

Billing for
217 387-2205

ADDING AND CHANGING SERVICE (continued)

Service Order Charges and Credits

Product Description	Order Number	Effective Date	
1 Intralata carrier change charge	C0000777	Dec 31	3.8
2 Interlata carrier change charge	C0000777	Dec 31	3.8
Total Service Order Charges and Credits			7.7
Total Adding and Changing Service			\$ 23.1

OPERATOR ASSISTANCE

Summary of Directory Assistance Calls

3 1 home area call(s) at \$.40 per call	Total	\$.4
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Detail of Calls from Summary

Home Area Call(s)

Day	Date	Time	Place called	Number called	Charge
4	Thu Jan 9	10:51 am	Dir Asst	IL 217 555-1212	.40

The above detail is informational only and not part of the total.

LOCAL CALLS

Local Call Summary

Call area	Period	No. of calls	Rate per call	Total mins.	Rate per min.	
5 Home	Day	17	.0188	23	.0093	.5
6	Nite/Wknd	0	.0000	0	.0000	.0
Subtotal						.5

Local Call Summary

Call area	Period	No. of calls	Rate per call	Total mins.	Rate per min.	
7 Home	Day	4	.0188	6	.0093	.1
8	Nite/Wknd	0	.0000	0	.0000	.0
9 EAS	Day	1	.0300	6	.0180	.1
10	Nite/Wknd	1	.0150	1	.0090	.0
Subtotal						.2

Local Call Summary

Call area	Period	No. of calls	Rate per call	Total mins.	Rate per min.	
11 Home	Day	86	.0188	1126	.0093	12.0
12	Nite/Wknd	25	.0094	203	.0047	1.1
Subtotal						13.2
Total						\$ 14.0

Total local calls \$ 14.04

PAGE 5 OF 6



Telephone Number 217 387-2291
 Account Number 12 3887 2740092199 10
 Statement Ending Jan 16, 2003

MISCELLANEOUS CHARGES AND CREDITS

1 Late payment charge on \$52.84 at 1.50%	.79
	Total \$.79

BASIC SERVICE TAXES AND SURCHARGES

2 Federal excise tax at 3.00%	3.66
3 State tax at 0.10%	.08
4 Illinois Telecom Excise Tax	8.48
5 State Infrastructure Maintenance Fee	.60
6 IL Universal Service Fee	.19
7 911 Emergency service	6.00
8 Federal Universal Service Fee	1.80
9 Svc Provider Number Portability Fee	1.08
	Total \$ 21.89

Verizon basic charges

Total Verizon charges	\$ 140.10
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Your local toll provider is MCI.

You have selected MCI as your long distance provider.

Notice: Your local toll provider has been changed from WorldCom to MCI on Dec 20, 2002.

Cost of change: \$3.86

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Cost of change: \$3.86

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